

To whom it may concern

I confirm that I have known and worked with Paula Sageser for 5 plus years.

Paula has worked in the capacity of Web Governance and a web content provider for most of that time. At all times I have found Paula to be dependable, reliable, hard-working, conscientious, honest and very customer focused. She would often go out of her way to ensure information is accessible and accurate. She is warm and friendly and brings a wealth of professional knowledge. I will miss her in our organization.

I'm happy to provide further information if required.

Sincerely,

Ellen Crowe

Director, VHA Section 508